



ISO 9001:2015 Certified



শেখ হাসিনার
উদ্যোগ



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কর্মসম্পাদন সূচক (Performance Indicators)	একক (Unit)	কর্মসম্পাদন সূচকের মান (Weight of Performance Indicators)	প্রকৃত অর্জন	
			লক্ষ্যমাত্রা (২০-২১)	প্রকৃত অর্জন (২০-২১) মার্চ/২১
1.1.1. System Loss Billing Meter (w/o resale) (Lower better)	%	24	8.50	8.38
1.2.1 Percentage of inspection & maintenance of distribution line (KM) against energized line (KM) (Higher better)	%	1	100%	100%
1.3.1. Store management performance (Higher better) Physical inventory of all stores under the PBS (WF-1)	%	1	100%	100%
1.3.2 Timely close-out of Mini & Force work orders (WF-1)	%	1	90%	92%
1.4.1 Action on Meter Report (Higher better)	%	1	100%	100%
2.1.1. System Average Interruption Duration Index (SAIDI) (Lower better)	Minutes	1.5	950	943.014
2.1.2. System Average Interruption Frequency Index (SAIFI) (Lower better)	Times	1.5	39	16.4336
2.2.1. Improvement of Power Factor (Higher better)	%	1	.92	0.96
3.1.1. % of new connected consumers (Higher better)	%	2	100%	100%
3.2.1 Percentage of damaged & repairable transformer (No.) against total installed transformer (No.) (Lower better)	%	1	4%	4.87%
3.3.1 Percentage of Repairable Transformer repaired (Higher better)	%	1	100%	103%
3.4.1 Percentage of Overloaded Transformer against Total Transformer Installed (Lower better)	%	1	.02%	0%
3.5.1 No. of Public Hearing (Higher better)	Number	2	50	61
3.6.1 Timeliness to attend Consumer's complain (Higher better)	%	1	100%	100%
4.1.1 O & M Expense/ KWH (Lower better) (Excluding Power cost, Depreciation & Amortization expense, Interest expense and Provision for Uncollectible Amount. i.e. 0.5% of sale of electricity);	TK/ KWH	2	0.71	0.66
4.1.2 Revenue Per KM of Line w/o resale: (Higher better)	TK.	1	448	441
4.1.3 Accounts receivable w/o resale & rebate (Lower better)	Eqv. Month	14	1.20	1.41
4.1.4 Accounts Payable (Lower better)	Month	1	1	1
4.1.5 Collection Bill (CB) Ratio (%) (Higher better)	%	1	98%	101%
4.1.6 Inter-PBS Transaction (%) (Higher better)	%	3	90%	100%
4.1.7 Payment of Debt Service Liability (Higher better)	Crore Taka	7	150000	157600
4.1.8 Average Training hour per Employee (Higher better)	Hour	2	75	81.14
4.2.1 GIS Mapping of 33 KV Line	km		547	139.20
4.2.2 GIS Mapping of 11 KV Backbone Line	km		139	547.79
4.2.3 Maintenance and Up-gradation of TMLM (Higher better)	%		80	93.50%

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হিসাবরক্ষক